



# November 2006 Newsletter

P.O. Box 5245, Naperville, Illinois 60567-5245

[www.napervillehomeowners.org](http://www.napervillehomeowners.org)

In this issue we will preview our November 18th General Membership meeting, review the status of the Home Based Business ordinances, provide information on the upcoming Regional Transit Authority public meeting, and take a look forward at Park District holiday programming. We are also including information on the changes to electrical service rates that will take effect January 1<sup>st</sup> and will have a further discussion on this topic at our November meeting.

This newsletter is an information conduit to our Member Associations, providing information you can use when managing your associations and to help you keep your members informed. Please provide your feedback to our External Communications Director, Bob Fischer, at [rafischer1@aol.com](mailto:rafischer1@aol.com)

## President's Letter from Chuck Schlabach

The first Joint City/NAHC 2006-2007 meeting for our Confederation's 140 member Homeowner Associations occurred on Saturday, October 21st. We want to THANK the Mayor, City Council, and Staff and the HOA Officers and Directors that attended our packed and dynamic meeting that was held on my Big Birthday. As usual, we started with Networking, coffee and doughnuts allowing all to meet one another, with business meeting starting promptly at 8:30 with formal introductions by all and ended on time at 10:30AM.

The Mayor and City Council introduced themselves with brief comments and pledged their support of NAHC Goals and Objectives that are also tied to the City Strategic Plan Initiatives for 2006-2007 (get a copy at City Hall). Various City people updated all of us briefly on the new RTA Project, October Crime Prevention Month, Firemen CAPS dinner and awards, our upcoming Trade Show and Conference on 1-27-07, and our new NAHC 2006-2007 blue Trifold that includes the latest list of Officers and Directors, Mission Statement, What we do, What they say about NAHC, and our list of 140 member HOA's.

We then proceeded to an informative and interactive Open Forum, where excellent questions were asked of the City Council and Staff, with comments on the latest status on Smoke Free Naperville, Curbside Appeal Program (the ten top list of violations was given out and discussed), the latest CERT Training classes and request for more volunteers, the Electric rate package for 2007, and Council's VISION of the Strategic Plan for the Downtown and Riverwalk areas. October was Vision month for the City's 175th Celebration so comments were also made about the October 14th VISION event at Frontier Park. Staff then presented excellent updates (with handouts) on the status of the new Home Based Business ordinance, future WiFi for the City, and the new Nichols Library Parking Garage.

Please get involved in your local HOA and have your President or delegate attend all our monthly informative meetings every 3rd Saturday of the month. (Our NAHC BOD meetings are held at City Municipal Center on the first Saturday of each month at 8:30AM if anyone interested).

The Confederation has set up another interesting program for our November 18th General Membership meeting with presentations and Q&A from the RTA, City, Wind Power, and other Groups, and discussions on our Survey, new Directory, HOA BOD Education Program, and more on our Trade Show. You will not want to miss another key meeting. Think NAHC!!

Thank You.

Chuck Schlabach  
President, Naperville Area Homeowners Confederation  
[Chuckschla@aol.com](mailto:Chuckschla@aol.com)

## **NAHC Meetings: *Your Forum!***

Remember, our meetings (especially those with the City) will be tied to the City's Strategic Plan, with specific reports on initiative progress and direction. NAHC Meetings provide you, the homeowner, with an opportunity to speak directly *with* (not to or at) Councilmen, senior City Staff, and representatives of other "taxing bodies" including school districts, the Park District, Townships, etc. in a relaxed, informal environment. If you have questions or comments on our meetings, their structure, future topics, or speakers, please contact one of the members of the NAHC Board of Directors.

**November 18<sup>th</sup> 2006**

## **Naperville Homeowners Confederation General Meeting Preliminary Agenda**

**8:00 AM – Coffee, donuts and networking**

**8:30 AM – Call to Order**

- **Introductions**
- **President's Report**
- **Secretary's Report**
- **Treasurer's Report**

**8:50 AM – Committee Reports**

- **Nichols Library Parking Garage (and vote to ratify Confederation position)**
- **Home Based Business Ordinances (and vote to ratify Confederation position)**
- **Trade Show and Home Expo**
- **Liaison Committees**

**9:20 AM – Special reports and presentations**

- **RTA – Moving Beyond Congestion**
- **Wind Power/Alternative Energy**
- **City of Naperville Retail Electric Rate Changes**
- **Open Forum (Time permitting)**

**10:30 AM – Adjourn**

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### ***Your Confederation at Work***

Over the past few months, Confederation Board members have been actively involved with several City topics of interest to homeowners. Topping the list have been the proposed Home Based Business ordinances (which also includes parking of allowed vehicles and storage of trailers) and the proposed Nichols Library Parking deck. On both of these topics, and after careful study and consideration, the Confederation Board adopted a public position on the issues at hand and communicated this position to City Council and City Staff. As noted in the reports following, we will request that the general membership of the Confederation vote to ratify the Confederation positions at the upcoming November meeting. Taking public stands is a relatively new role for the Confederation, but as the representatives of over 140 Homeowners Associations, we feel this is both fitting and proper that the voice of the homeowners be heard.

Moving forward, and also as noted below, we are establishing Liaison Committees to regularly interact with those units of government that impact our tax bills and quality of life. Please take the time to review the reports following, including the information on Liaison Committees, and let us hear your comments on these efforts. Remember, more volunteers are always welcome and needed!

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## Home Based Business Ordinance Update

On Thursday, November 2<sup>nd</sup>, NAHC President Chuck Schlabach, Vice-President Dr. Bob Buckman and Director Bob Fischer along with Naperville Area Chamber of Commerce President Mike Skaar, Senior Vice-President Laura Crawford and Chamber members John Williams and Bruce Lund met with members of City Staff (TED Director Marcie Schatz, and staff members Allison Laff, and John Rutkowski) to review the direction of the proposed ordinances and to discuss the differences between the City's point of view and the joint perspective of the Chamber and the Confederation.

Staff's goal appeared to be to discuss ordinance language and reach some level of consensus between itself and the two largest stakeholder groups in the City prior to the next City Council discussion on November 21<sup>st</sup>. Productive discussion was held on several areas including vehicles, snow plows, and screening trailers from neighbors. We believe, pending review of the final language proposed, that we reached agreement with staff on these items.

We then touched on the issue of on-premise employee headcount and it was here, in the words of City Staff, that we would need to agree to disagree. While the joint position of the Chamber and Confederation is that employee activities, impact, and "visibility" needs to and can be managed (and we feel that much of the ordinance language we had already suggested and which was adopted by staff goes a long way toward accomplishing this goal), Staff's point of view is that the impact of "convergence" at a residence, whether at the beginning of the day, lunchtime, or end of the day could only be managed by imposing numerical limitations on outside employees working at the residence. As traffic and vehicles appeared to be a major part of the convergence issue, the NAHC/NACC subcommittee suggested (and offered to support) parking and business traffic limitations beyond those already proposed. While City Staff seemed amenable to imposing additional restrictions, they remained adamant that a headcount restriction was necessary to enforcement and justified their position by citing the prohibitions or limitations on outside employees in several neighboring communities. The NAHC/NACC subcommittee countered that highly successful businesses such as Hewlett Packard or Apple Computer could not have started in communities with these numerical restrictions and we felt that numerical limitations, while presumably well intentioned, are not the best way to manage impacts on neighbors. We also pointed out unintended consequences such as possible loss of insurance coverage for businesses in violation of the headcount restrictions. However, after much discussion, it appeared that Staff preferred to remain as a follower of other communities rather than as a leader in defining a solution to the actual problems, specific actions that have a negative impact on the neighborhood.

As it appears that we have reached an impasse with Staff on proposing reasonable ordinance language regarding number of on-site employees, we are going to proceed to develop position papers to present to City Council and explain how our ideas and concepts make sense for home businesses and homeowners alike and reflect an environment reflective of twenty-first century business realities. We will also cover our view on traffic and trip counts and the need to remove resident traffic from any trip limitations.

*Your continued comments and input to the Confederation Board and Subcommittee are welcomed. In accordance with our by-laws, a ratification vote of the position paper the NAHC board presented to the City Council prior to their October 3<sup>rd</sup> meeting will be held at the November 18<sup>th</sup> NAHC General Membership Meeting. This position paper is on the NAHC Website under "News and Info/Home Based Business."*

## Nichols Library Parking Deck Update

We are pleased to report that the City Council concurred with the NAHC Board position (described below) on the height of the planned parking garage adjacent to Nichols Library. The Confederation representatives continue to actively monitor the design work as the committee reviews architectural alternatives. Further meetings are scheduled in this regard later in November and we expect to have a status report at the November 18<sup>th</sup> Confederation General Membership meeting.

*At the NAHC Board meeting on October 7, your Board officially took the following unanimous position with respect to any Nichols Library parking deck design. "To ensure an appropriate transition to the downtown area and to reflect resident comments in stakeholder groups, the NAHC board strongly endorses a structure of no more than 3 stories above ground along Jefferson Avenue, with design features that would provide an attractive transition from the neighboring residential neighborhood to the downtown commercial area." A ratification vote on this motion will be held at the November 18<sup>th</sup> NAHC General Membership Meeting.*

## Wondering How to Keep an Eye on Your Tax dollars?

The NAHC Board of Directors is establishing liaisons to various boards and commissions. Our goal is to have volunteers willing to be our eyes and ears with various units and groups within local governments. These include City departments, Counties, Townships, School Districts, Park District, Forest Preserve Districts, and the Library. Effectively we would like to identify people willing to meet on a regular and recurring basis with the appropriate representatives of local government, the frequency of which will vary based on particular circumstances, in order to provide two-way channels of communications about affairs of interest to homeowners. From the perspective of "top-down" (government to us), that means our representatives will be expected to learn about and report, in a manner timely enough to allow Confederation action where needed, future events or actions these governmental bodies propose, plan or expect to take. From the perspective of "bottom up," that means our representatives will convey to governmental officials the concerns, comments or other views expressed to the Confederation by its Members. A further function and expectation of these Committees is that, by virtue of their relationships with local governmental bodies, those committees will be in a position to advise our Members who are concerned about a specific matter as to who within the local government they should contact, and as to how that contact should be established (e.g., see someone and talk, file a petition, speak up at a meeting, etc., etc.)

Given the sheer number of governmental units, this task is too large for your NAHC Board of Directors to do on its own and we are reaching out to our member associations to provide volunteers willing to represent the Confederation and the needs and interests of Naperville area homeowners.

### **SIGN UP FOR THESE NAHC LIAISON COMMITTEES**

1. State Representation Committee (liaises with local State representatives on issues of importance to Naperville Area Homeowners, expresses positions of NAHC on issues effecting Naperville Area Homeowners as authorized by NAHC and/or NAHC Board of Directors ("BOD"))
2. City Government Committee (liaises on general city-wide issues such as taxes, parking, traffic, and governmental affairs)
2. (b) Zoning and Land Use Committee (Monitors and reports development and zoning changes proposed to City Staff; notifies Homeowner Associations in effected areas; appears before Plan Commission and City Council to seek further information as needed; prepares recommendations to NAHC Board of Directors regarding Zoning and Land Use issues that might effect Naperville Area Homeowners in general; appears before Plan Commission and City Council as instructed by the NAHC Board of Directors)

3. District 203 Committee (Monitors and reports school district issues, including (but not limited to) taxing issues, community health and safety issues, bussing/traffic issues – issues effecting homeowners that are not otherwise addressed by the District Board and/or administration)
4. District 204 Committee (same as above re 203)
5. Park District Committee (Monitors and reports Park District issues and matters (e.g. – bike path, newly proposed facility in Southwest Naperville, etc.))
6. Naperville Libraries (Monitors and reports proposals and plans that potentially effect Naperville Homeowners)
7. DuPage County Government (Monitors and reports matters of interest undertaken or in progress by County government that potentially effect Naperville Area Homeowners (e.g. – flood control, zoning, taxes, transportation, social services, etc.))
8. DuPage County Forest Preserve (Monitors and reports matters of interest (e.g. – new land acquisitions or plans for same, programs and services like Glen Ellyn wildlife refuge center, camping and other nature-education for children, etc.))
9. Will County Government (same as DuPage as described above)
10. Will County Forest Preserve (same as for DuPage as described above)
11. Townships (Naper, Lisle, DuPage, Wheatland, etc.- Monitors and reports matters of interest undertaken or in progress by Township government that potentially effect Naperville Area Homeowners (e.g. – taxes, transportation, social services, etc))

If you are interested in participating as a Liaison, please contact NAHC Director Rick Strawbridge at [rstrawbridge@clausen.com](mailto:rstrawbridge@clausen.com) or any other NAHC BOD member. In addition, there is also an open Associate Director position on the NAHC Board and persons interested in applying for that position should contact President Chuck Schlabach.

## Trade Show Update

Planning is well underway for the 7th Annual NAHC Trade Show and Home Expo on January 27, 2007. The theme this year is "January Thaw" and all of us will be on a tropic vacation at the Holiday Inn Select, Diehl Road and Naperville Road from 8:00 a.m. to 3:00 p.m.

The Trade Show is making some changes this year. We are going to utilize the ENTIRE first floor of the Holiday Inn Select, therefore allow plenty of time to see all the exhibits and get all the free "stuff" In the Grand Ballroom will be the Trade Show vendors, roofers, landscapers, banks, insurance, etc. Outside the Grand Ballroom will be additional booths and down all the hallways will be table vendors which will consist of civic groups, not-for-profit groups and area businesses for everyone. The restaurants will be in the lobby showcasing the wonderful selection of restaurants available to us in Naperville. Down the hall, toward the Naper Ballroom, there will be additional tables and the conference rooms for seminars. In the Naper Ballroom and Bailey Hobson Rooms we will have the Vendor Fair and Home Expo. These are the vendors of interest primarily to homeowners and kids. Again this year, there will be animals from A.D.O.P.T. and many prizes and drawings for merchandise. Please mark your calendar for a tropical day in Naperville on January 27th. Lots of vendors, fun, prizes, music, and food for everyone.

We are preparing flyers to put all over town, so if you would like them to include in your community newsletter just ask. Admission is free for all homeowners who live in NAHC paid up communities and a charitable donation is requested from non members.

Watch the newsletter next month for all the information on the seminars that will be presented. They will be of interest to all homeowners, board members, and citizens. **MARK YOUR CALENDAR - SATURDAY, JANUARY 27, 2007.** See you there

June Edlund  
Chairperson

## New Electric Rates

City Council has tentatively established the new retail customer electric rates to take effect on January 1, 2007. This rate increase has been necessitated by the increase in the cost of wholesale power to Naperville and is based on the rates received in the recently negotiated long term supply contract. Mark Curran of the city Department of Public Utilities will be at the Confederation meeting on November 18<sup>th</sup> to discuss the new rate structure.

### City of Naperville Retail Electric Rate Schedule January 1, 2007 through April 30, 2011

	Customer Class	1/1/2007	5/1/2008	5/1/2009	5/1/2010
1	<u>Residential</u>				
	Customer Charge/Month	\$9.50	\$10.40	\$10.75	\$11.10
	Energy Charge ¢/kWh	7.30	7.98	8.26	8.51
	Percent Increase	+9.25%	+9.25%	+3.50%	+3.00%
2	<u>General Service</u>				
	Customer Charge/Month	17.00	20.30	21.00	21.65
	Energy Charge ¢/kWh	6.70	8.01	8.29	8.54
	Percent Increase	+19.53%	+19.53%	+3.50%	+3.0%
3	<u>Large General Service (Lucent)</u>				
	Customer Charge/Month	\$36.60	\$49.10	\$50.80	\$52.35
	Energy Charge ¢/kWh	5.95	7.93	8.21	8.46
	Percent Increase	+33.24%	+33.24%	+3.50%	+3.00%
4	<u>Primary Metering</u>				
	Customer Charge/Month	\$36.60	\$49.10	\$50.80	\$52.35
	Energy Charge ¢/kWh	5.32	7.14	7.39	7.61
	Percent Increase	+34.14%	+34.14%	+3.50%	+3.0%
5	<u>Transmission-34.5kV (BP)</u>				
	Customer Charge/Month	\$36.60	\$49.10	\$50.80	\$52.35
	Energy Charge ¢/kWh	5.26	6.37	6.59	6.79
	Percent Increase	-21.05%	+21.05%	+3.50%	+3.0%
6	<u>Outdoor Metered Lighting</u>				
	Customer Charge/Month	17.00	20.30	21.00	21.65
	Energy Charge ¢/kWh	6.76	8.65	8.95	9.22
	Percent Increase	+27.97%	+27.97%	+3.50%	+3.0%

## RTA's Strategic Plan Will Help Move Beyond Congestion



The Regional Transportation Authority (RTA), the umbrella organization under which the Chicago Transit Authority, Pace Suburban Bus, and Metra Commuter Rail operate, is creating a strategic transit plan for

the region, titled "Moving Beyond Congestion." The plan is intended to identify the scale of investment required to make necessary transit improvements in Northeastern Illinois and will focus on maintaining the current system and identify necessary expansions and services. The Naperville Area Homeowners Confederation is partnering with the RTA to help promote, design and determine effective transportation alternatives in the Naperville Area. We will also have RTA representatives at the Confederation General Meeting on November 18<sup>th</sup> to discuss their goals and directions.

RTA's primary goal is to present a plan with funding options to the Illinois General Assembly during the spring 2007 session. The results of this effort will have a major impact on the improvement of transit options in Naperville. It will be difficult for Naperville to maintain its existing transit services or expand services without additional funding from the RTA.

In addition to their planned presentation at the NAHC meeting, the RTA will hold a public meeting to discuss the "Moving Beyond Congestion" strategic plan on November 20, 2006 in Meeting Rooms A and B of the Municipal Center, 400 S. Eagle Street. The plan will be presented at two sessions at 5:30 p.m. and 7 p.m. Those interested in seeing improved transit options in Naperville such as better bus routes in Naperville and to surrounding communities, special services for seniors and the disabled, Metra service on the BNSF line and future STAR Line, and bus routes to the train stations are strongly encouraged to attend this meeting. For more information about this initiative visit, [www.movingbeyondcongestion.com](http://www.movingbeyondcongestion.com).



## **Special Event and Cultural Amenities Fund Grant Applications Are Due November 17**

Completed applications for the City of Naperville's Special Event and Cultural Amenities (SECA) Fund Grant must be submitted by 5 p.m. on Friday, November 17. Applications for Fiscal Year 2008 are available on the city's Web site at [www.naperville.il.us](http://www.naperville.il.us).

Introduced in 2004, Naperville's (SECA) Fund provides an opportunity to grow the city's unique identity and sense of community through festivals and public events. Each year, eligible organizations have the opportunity to apply for grant funding to support celebrations of Naperville's community and culture that focus on the heritage, diversity and character of the city. Last year, approximately \$2.5 million was awarded to more than 70 organizations through the fund.

Detailed information on the SECA Fund is available on the city's Web site at [www.naperville.il.us](http://www.naperville.il.us). If you have questions, please contact Community Grants Coordinator Katie Wernberg by phone at (630) 548-1122 or by e-mail at [wernbergk@naperville.il.us](mailto:wernbergk@naperville.il.us).





## Naperville Park District Notes

### Winter 2007 Program Guide delivery and program registration

The Naperville Park District's Winter 2007 Program Guide will begin to be delivered to our residents' doorsteps on Nov. 20. If you do not receive a Program Guide, please call 848-5000 to request a redelivery. The first resident lottery for winter program registration will be held on Dec. 2. Please visit [www.napervilleparks.org](http://www.napervilleparks.org) for additional details.

### Santa House

Take a magical trip to visit Santa right on the Naperville Riverwalk at Jackson Avenue and Webster Street where his special little house will reside for the holidays, courtesy of Airoom and the Naperville Park District. Musical entertainers and storytellers will enhance your visit and holiday experience. Have your picture taken with Santa Claus and placed in a commemorative photo folder. Photos are available for purchase for \$8 each or 2 for \$15. Don't miss this unique opportunity to visit with Santa this year!

December 1-17: Fridays: 5:00 p.m.-8:00 p.m., Saturdays: noon-6:00 p.m., Sundays: noon-6:00 p.m.

December 18-22: Monday-Friday: 5:00 p.m.-8:00 p.m.

### Special Needs Night at Santa House

*Thursday, Dec. 7 from 5:00 p.m.-8:00 p.m.*

For families with children who have special needs. Appointments are required. Please call 848-3571 to schedule a time to visit with Santa.

### Pet Day at Santa House

*Saturday, Dec. 9 from 9:00 a.m.-11:30 a.m.*

Bring your favorite furry friend for a special visit with Santa and photo opportunity.

### Special limited edition Santa House 2006 pins!

Santa House 2006 collector's pins will be available for purchase for \$5 each at Santa House during its days and hours of operation. The adorable Santa House face pin will be the perfect holiday wearable for kids and adults alike. Only 300 will be available, so be sure to get yours early!

### Breakfast with Santa

Sunday, December 10<sup>th</sup>

First seating: 9:00 a.m.-10:30 a.m.

Second seating: 11:00 a.m.-12:30 p.m.

REGISTRATION DEADLINE: Dec. 6

Enjoy a delicious, sumptuous holiday breakfast with your family while you await a visit from someone very special. Pancakes, sausage, eggs, and more will be served. Santa will be visiting with families at their individual tables. Each registered child will receive a small, special gift upon leaving. Two seating times are available: 9:00 a.m.-10:30 a.m. or 11:00 a.m.-12:30 p.m. Cost: \$14/adult residents; \$21/adult nonresidents; \$12/child residents; \$18/child nonresidents.

### Holiday Sports Camps

Looking for something to do over winter break? Why not stay active and have some fun in one of the Naperville Park District's holiday sports camps? Choose from Holiday Baseball Camp, Holiday Basketball Camp, Holiday Football Camp, Holiday Open Gym, and Rock Climbing Winter Break Camp. Watch for the Winter 2007 Program Guide coming in mid-Nov. where details will be available.



## Curbside Appeal

As we discussed at both the September and October NAHC meetings, City Code Enforcement has begun a new program, **Curbside Appeal**, to help maintain safety and property values within our neighborhoods. This program involves proactive drive-through inspections by City Staff looking for key items where individual homeowners may not be in compliance with various codes. These include:

- Garbage/recycling being put out early/empty cans not being removed by 7PM on collection date. Also, garbage cans need to have tight fitting lids or in a disposable refuse sack
- Trash/debris – windblown refuse may not accumulate and must be kept in an approved container
- Illegal parking – no parking within required setbacks, on lawns, etc.
- Inoperable vehicles (must run on their own power, no flat tires, current license and regulation)
- Recreational Vehicles (may park in driveways for up to 72 hours for loading and unloading only)
- Right of way obstructions – May not obstruct sidewalk, street, etc. in any manner. In addition to vehicles and basketball hoops, landscaping must be trimmed accordingly (trees overhanging the public way have to be trimmed high enough so as to not interfere with garbage trucks, etc.)
- No address number on the house. 5½” letters are required on the building to assist emergency vehicles find the house
- Tall grass: No longer than 5” in parkway/ 8” on private property
- Building exterior – unpainted surfaces, broken/damaged screens and windows, etc.



The inspection program will resume in the Spring with the following neighborhoods scheduled for inspection: Naper-Carriage Hill, Old Farm, Winding Creek, Saybrook, Indian Hill, Country Lakes, Ashbury, West Highlands, East Highlands, and Bay Colony.

To view the appropriate ordinances in their entirety, visit the City website at [www.naperville.il.us](http://www.naperville.il.us) and click on Building, then Building Codes, then Municipal codes. For additional information the City Code Enforcement Office can be contacted at 630-420-6693.

## How are we doing????

The NAHC would like to hear how we are doing!

Member Associations should download our 2006-2007 membership survey, complete it, and return it to us! Your input will help us do a better job of planning our programming for the upcoming year.

You can find the survey on the next page of this newsletter or on the Confederation website ([www.napervillehomeowners.org](http://www.napervillehomeowners.org)) under **News & Info**

Just go to News & Info, click on NAHC Information, select the 2006-2007 membership survey, complete your copy, and drop it in the mail to the Confederation. Also, if your Association has not paid their 2006-2007 dues, a check can be returned to us along with your completed survey. If your Association is not currently a Confederation member, the Membership Application (which also includes the survey) is also found under **News & Info/NAHC Information**.

Thanks for your help!!!

# Naperville Area Homeowners Confederation (NAHC) 2006-2007 Survey and Membership Application

Please complete both sides

Please return this survey (and a check for your \$30 annual dues payment if you haven't paid yet) to:

**NAHC, P.O. Box 5245, Naperville, IL 60567-5245**

Your NAHC Board would like to identify ways to better serve Naperville's homeowners and the Homeowners Associations. We appreciate your membership and participation, and want to make sure that your highest expectations and needs are met. Please take a few minutes to tell us about your association and how we can further support you and your residents. Feedback will be used to fine tune NAHC's 2006/2007 programs.

Thank you for your time!

Date: \_\_\_\_\_

Association Name: \_\_\_\_\_

Association Address (P.O. Box): \_\_\_\_\_

How many NAHC meetings has your Association attended in the past year? \_\_\_\_\_

**Please circle the appropriate response to the following questions:**

Overall, how would you rate the value and quality of each of the activities provided by NAHC?

Newsletter: Poor Fair Good Very Good Excellent

Trade Show: Poor Fair Good Very Good Excellent

Monthly Meetings: Poor Fair Good Very Good Excellent

What kinds of activities, speakers, topics, would you like NAHC to schedule during the monthly meetings?

\_\_\_\_\_  
\_\_\_\_\_

Overall, how satisfied have you been with the services/activities provided by NAHC?

Very Dissatisfied Somewhat Dissatisfied Neutral Somewhat Satisfied Totally Satisfied

What suggestions do you have for the NAHC Board that, if implemented, would increase your satisfaction rate?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

This Association is  voluntary  mandatory

Dues are \$ \_\_\_\_\_  monthly  quarterly  annually

What Type of Association is this?  Single Family  Duplex  Town Home  Condominium

Number of homes/units within your Association boundaries? \_\_\_\_\_

Number of homes/units that are *members* of your Association? \_\_\_\_\_

Does your Association have any of the following?  Clubhouse  Pool  Tennis Courts

Is there a separate membership fee for the pool?  Yes  No  N/A

Is the pool membership open to residents outside of your Association?  Yes  No  N/A

Are there retention/detention ponds in your subdivision?  Yes  No

Who maintains any retention/detention ponds?  Association  Park District  Other

Does your Association have a website?  Yes  No

If so, what is the internet address?

\_\_\_\_\_  
Would you like a link to your website from [www.NapervilleHomeowners.org](http://www.NapervilleHomeowners.org)?  Yes  No

Name of Property Management Company \_\_\_\_\_ or  
Self-Managed?

Name of Landscape Maintenance Company \_\_\_\_\_

Name of Insurance Carrier: \_\_\_\_\_  
\_\_\_\_\_

**Contact Information:**

Association President:

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
Phone Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

\_\_\_\_\_  
Alternate Contact 1:

Name: \_\_\_\_\_ Title: \_\_\_\_\_

\_\_\_\_\_  
Address: \_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
Phone Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

\_\_\_\_\_  
Alternate Contact 2:

Name: \_\_\_\_\_ Title: \_\_\_\_\_

\_\_\_\_\_  
Address: \_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
Phone Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

\_\_\_\_\_  
Alternate Contact 3:

Name: \_\_\_\_\_ Title: \_\_\_\_\_

\_\_\_\_\_  
Address: \_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
Phone Number: \_\_\_\_\_ Email Address: \_\_\_\_\_  
\_\_\_\_\_

**Please return this survey (and your \$30 annual dues payment if you haven't paid yet) to:  
NAHC, P.O. Box 5245, Naperville, IL 60567-5245**

## **Has your Association paid its NAHC Dues?**

With 140 plus member associations, the Naperville Area Homeowners Confederation is a critical link representing Naperville residents in many ways. Reviewing our records, we noted that several associations have not paid their dues for the current year. To help ensure we have the right contact information and that there haven't been any communication breakdowns, members of the NAHC Board of Directors will be contacting these associations over the next several weeks. If you can help us with updated contact information, or send us a check, it will be greatly appreciated.

## **Naperville City Notes**

Are you wondering what is happening in Naperville this week? Would you like to keep your homeowners informed as to City meetings and events? Naperville City Notes, a regular update from the City Community Relations Department is posted on the NAHC website at [www.napervillehomeowners.org](http://www.napervillehomeowners.org) under "News & Info" in the left hand navigation menu. This is a great source for updated information on what is happening in Naperville and is generally updated on our website by Thursday of each week.

***For up-to-date information on upcoming meetings  
Please check out our website at:  
[www.napervillehomeowners.org](http://www.napervillehomeowners.org)***

***Watch for the December newsletter during the week of December 4th!!!!***

***See you at 8 AM on November 18<sup>th</sup>!!!!!!!***

***Bob Fischer  
Newsletter Editor &  
Director - NAHC***